

Case Study

Kimberly Area School **District**

Background

Kimberly Area School District (KASD) transitioned management of their onsite clinic to Ascension Wisconsin Employer Solutions in August 2018.

The KASD Health & Wellness Center offers convenient and complimentary access to healthcare for Kimberly Area School District employees, dependents and retirees with the KASD insurance

Comprehensive onsite services include primary and acute care, wellness, health coaching, nutrition services, physical and occupational therapy.

Staffing & Hours of Operation

The onsite health and wellness center is open Monday through Friday with staggered hours for flexibility and access for the 1,000+ eligible employees and dependents. Onsite staff includes:

- NP and LPN: 24 hours/week
- RN/Health coach: 10 hours/week
- Registered Dietitian: 4 hours/week
- Physical Therapist: 9.5 hours/week
- Occupational Therapist: 8.5 hours/week



I appreciate the high-quality healthcare that Ascension provides to our staff and their families. Ascension continuously looks for ways to improve the services provided based on evaluating the needs and feedback of our members.

> ~ Dawn Ludwig Director of Human Resources

Results & Outcomes



THANK YOU for always being so encouraging in both my MENTAL HEALTH and PHYSICAL wellbeing. You accommodated my needs to discuss what I learned and provided encouragement. While I still struggle, I keep in mind your support in lending your ear or reaching out to listen to what went wrong and what went right. I know what I need to do thanks to your encouragement and kindness.

- Wellness participant



PATIENT SATISFACTION

98% overall satisfaction



UTILIZATION

25% during implementation (2018)

60% 1-year post-clinic opening (2019)



RETURN ON INVESTMENT

2018: 1.68 2019: 1.92

(direct costs only)



WELLNESS

- Risk burden of population in 2019 was 37-74% BELOW benchmarks
- Innovative and unique programs provide opportunities to maximize well-being; Under 100, Fitness Moves, Tai Chi for Rehab, Self-compassion and more.

